Overview service packages ExacTrac systems
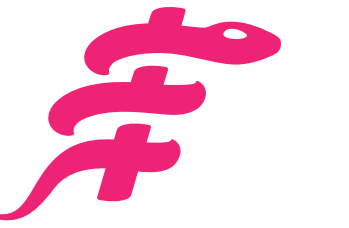
Services	Software Maintenance Package*	Hardware Support Package
Software updates & upgrades	✓	
Virtual technical assistance	✓	✓
Preventive maintenance inspection		✓
Priority access		✓
Repair onsite		✓
Spare parts		✓
Data transfer maintenance (virtual & onsite)		✓

*Software Maintenance Package is either part of your software subscription or of your license support.